Handling Payments on Automatic Payment Stations

Very often, businesses employ automatic payment stations to make it easier and faster for the customers to pay whatever they might be buying. This is most frequently the case with gas stations where customers don't necessarily need to physically enter in order to pay (unless they wish to buy food or other goods).

If a customer doesn't physically enter the shop to pay for the gas, how will they receive a fiscal receipt? In this case, an OPT (Outdoor Payment Terminal) is installed where customers can pay using both cash and debit/credit cards.

This still means that all the transactions done at the station must be sent to $CY\Phi$, regardless of whether POS and cashier were directly involved or not (in case of an OPT). It is mandatory by law that each customer receives a verifiable invoice (receipt) of the goods or services they've purchased.

OTPs are usually equipped with a printer, which means that customers can easily receive a printed version of an invoice in case they paid for fuel, for example. In case a business can't equip an OTP with a printer, it should find a method to deliver the invoice to a customer's e-mail.

The platform offers many commodities to businesses, and the goal is to help everything run smoother and easier. Issuing a physical copy of an invoice is no longer mandatory and it can be done by simply sending it digitally, which results in happy customers.